



Delivering Total Solutions

NIIT Ranked No. 1 in Brown-Wilson's Black Book Report

London, July 30, 2008 - NIIT Technologies has been ranked No. 1 in Brown-Wilson's prestigious *Black Book of Outsourcing 2008* in the Travel Sector. It excelled in both IT (ITO) and Business Process Outsourcing (BPO), as well as ranking highly across all the key industry verticals it operates in.

ROOM Solutions has used its parent company NIIT Technologies' established and proven methodologies to build its new BPO service for Commercial Insurers. The Financial Services and Insurance Vertical, which also achieved top scores, will continue to build on NIIT Technologies' success by focusing on its Insurance and Financial Service Markets process knowledge and proven practices.

CEO and Joint Managing Director, Mr. Arvind Thakur, said, "Being ranked in the Black Book of Outsourcing reinforces NIIT Technologies' ability to deliver business value to its customers."

NIIT Technologies garnered top scores from Banking, Financial Services and Insurance, Travel, Retail and Manufacturing sectors and received awards for C-Level Commitment, Corporate Direction, Leadership Impact and Human Capital Performance. The Company was evaluated among nearly 1700 short-listed companies, using 26 management criteria and 18 operational excellence key performance indicators, completely from the perspective of the clients' experience.